Field Safety – Diffusing Aggressive Behavior Workshop

The TB Education Center presented two workshops to staff members of the City of Laredo Health Department on June 13, 2001. Staff members from the Tuberculosis Program, Maternal and Child Health Program, and Animal Control Program attended a six-hour workshop entitled "Field Safety – Diffusing Aggressive Behavior". The workshop, facilitated by Stephanie Ott, Araceli Santellanes and Brenda Taylor, LCDC, focused on addressing safety in the form of communication skills and interviewing techniques using the principles of verbal alternatives to managing aggression. Participants took part in group discussions, group exercises and performance assessments,

Faye McCarthy, RN conducted the "*Skin Test*" Workshop, which provided an in-depth educational and training experience for the nurse or healthcare worker who is responsible for screening, administration and interpretation of the tuberculin skin test. The workshop covered the basic knowledge on TB skin testing, new diagnostic criteria, screening high-risk populations, and evaluating healthcare workers.



Participants of the "Field Safety – Diffusing Aggressive Behavior" Workshop held on June 13, 2001 at the City of Laredo Health Department, Laredo, TX.

Participant comments: "Very good training."

"The Field Safety-diffusing Aggressive Behavior Training was excellent!"

"A great workshop-learned a lot of techniques."

"The exercises were very effective in conveying the training objectives."



Participants of the Field Safety Workshop in an exercise demonstrating the concept of one of the Assisting Process Basic Principles: "Join and Follow to Lead".



Participants of the *Field Safety Workshop* in an exercise demonstrating the concept of one of the Assisting Process Basic Principles: "Join and Follow to Lead".



Faye McCarthy, RN, leading a discussion during the *Skin Test Workshop*.

The TB Education Center provided a "Nurse TB Case Management" Workshop to TB Nurse Case Managers and Program Managers from San Antonio, Atascosa, Comal, Del Rio, Hays, Waco, Tyler, Laredo, Wichita Falls and Houston, TX. The training was held at the Texas Center for Infectious Disease in San Antonio. The workshop enhanced the participant's ability to be accountable for all facets of case management by capturing the experience and competencies of expert TB public health nurses now working in field settings throughout Texas.

Participant comments:

"Great Workshop. As a fairly new TB nurse, I learned a lot from this workshop."

"Excellent Workshop."

"This was a great conference, I am going back to my local health department more knowledgeable and confident-Thanks for a great job!" "Needed this years ago!"



Nurse TB Case Management: Participants work together in break-out sessions to study and report their findings on case scenarios.



Nurse TB Case Management: Faye McCarthy leads a discussion surrounding a case scenario.



Nurse TB Case Management: Break-out session discussing a case scenario.